SALIENT FEATURES OF THE HAJJ POLICY AND PLAN-2020

i. The Hajj quota allocated to Pakistan is 179,210 for Hajj-2020.

ii. Hajj Schemes 2020 shall be implemented through Government & Private Hajj Schemes at a ratio of 60:40. In case the Saudi Government allot additional quota the same would also be distributed between Government & Private Hajj Schemes at a ratio of 60:40.

iii. There shall be no provision for free Hajj.

iv. The Hajj Package for Hajj-2020 under Government Hajj Schemes is Rs.463,445 for North region (Islamabad, Lahore, Peshawar, Sialkot, Faisalabad, Multan & Rahim Yar Khan) and Rs.455,695 for South region (Karachi, Sukkur & Quetta). This is excluding cost of Qurbani at Rs.22,825, which is optional.

v. Hajj Dues for Infants (born after 05.09.2018) under Government Hajj Scheme will be Rs.32,657 & Rs.31,882 from North & South Regions respectively.

vi. International Machine Readable Pakistani Passport (IMRPP) valid up-to 01.02.2021 and valid CNIC will be required for the submission of Hajj application in bank.


viii. Hajj dues will be deposited in Shariah compliant accounts / instruments by designated banks.

ix. 10,000 seats would be reserved for senior citizen above the age of 70 years (born on or before 01.01.1950). Female Pilgrims above the age of 70 years may be accompanied by female helpers along with their joint mehram while male aged pilgrims may be accompanied by one helper.

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x. All those persons who have been unsuccessful in balloting of last three consecutive years i.e. 2017, 2018 & 2019 shall be declared successful provided they have not performed Hajj under private sector in the preceding three years.

xi. A quota of 1,000 seats shall be reserved for overseas Pakistanis.

xii. 1.5% of the total seats under Government scheme shall be reserved for hardship cases.

xiii. 500 seats shall be reserved for labour / low paid employees of companies / organizations registered with EOBI and Workers Welfare Fund sponsored by their respective company / organization. Their selection will be made through separate balloting.

xiv. The unutilized reserved quota shall be filled through general balloting.

xv. Hujjaj Mohafiz Scheme based on the concept of “Takaful” will continue in Hajj Policy-2020.

xvi. Provision of Mehram shall be mandatory for female pilgrims. However, female pilgrims of 45 years and above, belonging to Fiqah-e-Jafria, shall be exempted from this condition.

xvii. Applications of Hajj-e-Badal / Nafal Hajj would be entertained, provided such applicants have not performed hajj under Government scheme for the last 5 years i.e. from 2015 and onwards. This restriction will not apply to Mehram of a female provided she also has not performed hajj during last five years.

xviii. Hajj quota to Hajj Group Organizers (HGOs) / companies shall be allocated as per principles laid down in Supreme Court’s judgment in Dosani case of 2013.

xix. Two percent (2%) Hajj quota out of share of Private Sector, including quota accrued due to abolishing / deducting quota of Hajj Companies for unsatisfactory performance in Hajj Operation 2019, shall be allocated to new enrolled Hajj companies on merit. In case KSA authorities allocates additional quota, then 2% quota from Private Sector shall not be deducted. The additional quota so received shall first be distributed between Government and Private Sector at ratio of 60:40 and additional Private Sector’s share shall be distributed among new enrolled companies on merit.

xx. A comprehensive awareness and training campaign will be launched for Hujjaj and welfare staff.

xxi. Each HGO is required to submit performance guarantee @ 5% & 10% of packages (package x quota) for old and new HGOs respectively in the form of Bank/Cash Guarantee which will be released on satisfactory performance.

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xxii. To facilitate Hujjaj, Hajj Medical Mission, Moavineen-i-Hujjaj, Seasonal staff of MORA & IH and KSA-based Moavineen-i-Hujjaj will be deputed as per requirement in KSA for Hajj-2020.

xxiii. All the Hujjaj will be provided five (05) liters of ZamZam.

xxiv. Discussion is underway with KSA authorities to extend facility of “Road to Makkah” project to Karachi, Lahore, Peshawar and Quetta airports in addition to Islamabad.

xxv. Rapid Response Committee (RRC) / Joint Core Committee (JCC) comprising officials from Pakistan Hajj Mission and Saudi Authorities shall be established to resolve issues faced by Hujjaj at Mashair during Hajj days.

xxvi. This Ministry shall respond to queries raised by Hujjaj both in Pakistan as well as in KSA on daily basis.

xxvii. Temporary Haji camps shall be established at Gilgit Baltistan and Hujjaj will be transported from Gilgit Baltistan to Islamabad airport by Ministry of RA & IH.

xxviii. Shared accommodation at Makkah Mukkaramah (Azizia & Batha Quresh etc.) will be offered alongwith board and lodging services to the pilgrims including transport facilities for movement to and back from Haram Sharif.

xxix. In Madinah Munawwarrah, efforts will be made to accommodate 100% pilgrims near Masjid-i-Nabvi (Markazia). However those accommodated more than 1 KM away will be provided transport.

xxx. Procedure for monitoring the Hajj operation of both Hajj schemes (public and private schemes) will be strengthened in Pakistan and Saudi Arabia. In this regard, pilgrims’ complaints received through the call center, email and special care teams will be resolved promptly.

Note: For further information please visit website www.hajjinfo.org or www.mora.gov.pk and Facebook page www.facebook.com/mora.official and contact hajj inquiry number 051-9205696, 9216980-82.